B. Rosen Commercial Property Landlord 11 Holly Village, Swains Lane, London , N6 6QJ Tel 0207 272 6439

Mr. David Welby Specific & General Services Limited 44 Holywell Hill St Albans Hertfordshire AL1 1BX

Dear Mr Welby,

I would like to thank you for providing an excellent, speedy and efficient service to us with regard to our debtor. I was extremely pleased to receive the full outstanding debt plus interest within 3 days of instructing you. This was carried out at no cost to ourselves as the debtor paid the collection fees per the terms of the Lease.

I would also like to thanks you for giving good advise regarding the collection of commercial rents, which have proved to be very effective.

I would recommend Specific & General Services to anyone who has an outstanding debt that needs recovering.

Yours sincerely

Barry Rosen Commercial Property Landlord